

DEPARTMENT OF ENVIRONMENTAL SERVICES

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DUTIES, AND FUNCTIONS

The Department of Environmental Services is responsible for the City's wastewater, storm water and solid waste disposal services. The department operates and maintains sewer lines, treatment plants, wastewater pump stations, landfills, refuse pickup and disposal; is responsible for the pumping of cesspools; and manages the city's storm water permit programs.

MISSION

To protect public health and the environment by providing effective and efficient management of the wastewater, storm water and solid waste disposal systems for the City and County of Honolulu.

HIGHLIGHTS

Administrative Support: Wastewater Sewer Service Charge revenue for fiscal year 2006 amounted to approximately \$140,834,000, while the wastewater program continued to meet all revenue bond and financial requirements.

Wastewater Revenue 2005-06 Fiscal Year

Sewer Service Charges	\$1	40,834,000
WW System Facility Charges		
Other Revenue	<u>\$</u>	3,270,223
Total	\$1	52.926.372

The department continues to improve operations through change. Work practices utilizing the enterprise asset management system/computerized maintenance management system are being improved and implemented through enhanced training and use of core team programs. Front-line supervisor training has been improved and expanded in reach to all three operations divisions to enhance the ability of supervisors to oversee their various functions. Actions have been put in place to allow the department to provide the billing of wastewater customers that are not billed through the Board of Water Supply, providing more timely billings and better accountability.

ENV 2006 IT Enhancement: During fiscal year 2006, the department executed its five-year Strategic Information Technology Master Plan, which identified 62 information technology projects recommended for implementation. Fourteen projects are currently underway, with 10 more identified as top IT priorities. ArcServer GIS technology is being developed in-house to serve sewer spatial data over the web with robust query and information tools. This is one more step towards having the data available to crews in the field. Other enhancements include extending fiber optic network to the Honouliuli Wastewater Treatment Plant, providing internet access to all ENV sites, purchasing five wireless-enabled laptops for Collection System Maintenance field crews, and replacing outdated PCs and monitors for Wastewater Treatment and Disposal staff.

NACWA's Peak Performance Awards

This program recognizes NACWA member agency facilities for excellence in wastewater treatment as measured by their compliance with their National Pollutant Discharge Elimination System (NPDES) permits. The City received two types of awards within the Peak Performance Awards program:

- 1. Gold Awards honor treatment works that have achieved 100 percent compliance with their NPDES permit for an entire calendar year.
- Silver Awards recognize facilities that have received no more than five NPDES permit violations per calendar year.

Gold Awards - 2005

Kailua Regional Wastewater Treatment Plant Waianae Wastewater Treatment Plant

Silver Awards - 2005

Honoluliuli Wastewater Treatment Plant Sand Island Wastewater Treatment Plant Wahiawa Wastewater Treatment Plant **Collection System Maintenance:** During this fiscal year, the division cleaned and flushed 534.55 miles of sewer line, cleaned 362 laterals and inspected 22,205 manholes. Television camera inspections were done on 111,714 feet of sewer line. Repairs were done to 538.75 feet of sewer, and 178.5 feet of laterals and extensions were installed. Thirty-five manholes were adjusted to grade and 40 treated for rodent/roach control.

Environmental Quality: Storm Water Quality (SWQ) Branch. The City's municipal National Pollutant Discharge Elimination System (NPDES) storm water permit was reissued effective March 31, 2006 for the period ending September 8, 2009. The Storm Water Quality (SWQ) Branch is tasked with administering the permit.

During fiscal year 2006, SWQ Branch continued forward with projects targeted at implementing structural best management practices (BMPs) within the City's drainage system and at storm drain outlets along the Waikiki Coast, Ala Wai Canal, Kuapa Pond, Kaelepulu Pond, Salt Lake, and Wahiawa Reservoir. The branch also completed several projects in the Salt Lake area during the fiscal year, including the maintenance dredging of waterways, the \$97,000 EPA-funded Phytoremediation project to reduce nutrients and other pollutants in Salt Lake, the joint City/Army-funded \$200,000 Aliamanu Crater-Salt Lake sediment study, and Army-funded Salt Lake BMP project.

Inspections/Enforcement: During fiscal year 2006, SWQ branch stepped up its inspections and enforcement program, which included responding to 407 complaints of illegal discharges, issuing 79 informational letters, 210 written warnings, 29 notice of violations, and collecting a total of \$25,300 in fines. The branch also increased its inspections of industrial facilities from previous years, which included 191 site visits. Industrial areas that were covered included Pearl City, Campbell Industrial Park, Airports, Mapunapuna, Iwilei, Kalihi, Ala Moana, Kakaako, Waipahu, and Halawa.

Community Relations/Outreach: The department's storm water NPDES public education program continued using partnerships between government, businesses, and the communities to leverage resources in reducing pollution of coastal waters. One such example is through the City's Adopt-A-Stream and Adopt-A-Block programs, in which the branch provided training and developed partnership efforts with schools. Aiea Intermediate, Waipahu, Campbell, Nanakuli, and Waianae High Schools were encouraged to get involved in an interdisciplinary unit, which developed a sense of stewardship toward the environment based on the ahupua'a concept. Throughout the fiscal year, the department, the aforementioned schools and community worked together to sponsor various cleanups, storm drain stenciling, and outreach efforts that brought together over 8,000 volunteers.

Volunteers stenciled over 525 storm drains, distributed over 2000 pieces of educational packets, and collected nearly 1350 bags (20 tons) of trash and debris. The department also hosted an Earth Month Teen Video Demonstration Project with Waiaphu and Nanakuli High School students with a goal to provide an avenue for students to develop knowledge about storm water and the link between personal behavior and water quality. Five 30-second public service announcements (PSAs) including the Mayor's reminder that preventing pollution is everyone's business, were presented in schools and on KHON2 television.

Other outreach activities related to the general public involved using PSAs, such as a movie slide shown at Consolidated Theaters in partnership with the State DOT-Highways, as well as radio and television spots featuring Mayor Mufi Hannemann urging citizens to "Help protect our waters ... for life". High-impact rack cards were developed to provide basic information on storm water and nine pollution prevention tips on simple things that homeowner's could do to prevent storm water pollution. Bus posters were placed in all city buses, and the branch implemented its newly designed website at www.cleanwaterhonolulu.com.



Kapakahi Stream Adopt-A-Block, Community Cleanup Event Flyer.



Midweek PSA Ad.



Ala Wai Watershed Earth Day 2006 Newsletter.



Inspection of a grease interceptor for conformity with pretreatment regulations.

As part of the department's targeted outreach efforts in the Ala Wai Canal Watershed, it once again teamed with the Ala Wai Watershed Association and other agencies and groups for an Earth Day event. Several stream cleanup and storm drain stenciling events were coordinated by the department during the day at various locations throughout the watershed. Additionally, agencies set up booths, while the Department of Land and Natural Resources had a fish replenishment release of Mo'i near the Waikiki Aquarium and an armored catfish eradication effort in Manoa Stream. Another targeted effort included partnering with the local automotive shops, including Carquest, Checkers and NAPA stores on Oahu, to launch a campaign to keep used motor oil out of our streams and the ocean by encouraging the use of oil change boxes. Throughout the month of April, radio, print and television PSAs were used to generate interest, as well as point-of-purchase displays and motor oil tip cards placed within the partnering stores.

The Monitoring and Compliance Branch continues with the second phase of the Reduction of Odor and Sound Emissions (ROSE) program. ROSE is a program to address the odor and noise issues from our wastewater treatment plants, collection systems and pump stations. The branch is continuing a pilot test program for an emerging wastewater treatment technology called membrane bioreactor (MBR). Three new manufacturers joined the test program in 2006. The branch completed Phase One of the Chlordane and Dieldrin study, including smoke testing and collection system testing.

During fiscal year 2006, the Regulatory Control Branch, tasked with keeping harmful substances out of the city sewer system, issued 967 Industrial Wastewater Discharge Permits requiring grease interceptors and/or pretreatment devices (silver recovery units, oil water separators, etc.). The Regulatory Control Branch also performed 117 plan reviews on building permit projects proposing to install grease interceptors. During the fiscal year, Regulatory Control increased enforcement activities and issued 1,755 Verbal Warnings, 151 Letters of Warning, and 0 Notice of Violations. To help business owners and the public understand and comply with Honolulu pretreatment regulations, the Regulatory Control Branch continued with outreach efforts on Grease Interceptor Program Compliance. The primary focus of these presentations and displays was various community groups, neighborhood boards and tradeshows to educate local industries, as well as the public, about responsible use of the city sewer system.

The Water Quality Laboratory (WQL) performs diversified analytical procedures to monitor industrial wastewater going into the City's treatment system, the discharges from the City's eight wastewater treatment plants, and the receiving water environment. Laboratory analyses include measurements of physical/chemical properties, including metals and pesticides; microbiological examination, and biological assays. For fiscal year 2006, 141,762 analyses were conducted on 33,400 samples. In addition to providing sampling and analytical capabilities to support the City's environmental monitoring programs, WQL also assisted EPA in the development of methods to assess biological toxicity. Whole Effluent Toxicity (WET) tests assess the potential toxicity of treated wastewater by exposing dilutions of the wastewater to biological organisms and observing for negative effects. Hawaii possesses unique biological species, and this results in state-specific WET tests. Since November 2004, the Biology Laboratory of the WQL has been on contract with the Navy and the Marine Corps to conduct WET tests.

WASTEWATER PUMP STATION STATISTICS - 2005-2006

PUMP STATION	MIL GALS PUMPED	AVG MGD
AALA	26.870	
ALA MOANA #1	0	0
ALA MOANA #2	17,094.11	46.833
ALALA	68.860	189
ALIAMANU #1	105.365	289
ALIAMANU #2	85.680	
ALII BLUFFS	16.790	
AWA STREET	1,100.848	3.016
BEACH WALK	4.268.095	11.693
COCONUT GROVE	60.980	167
ENCHANTED LAKE	115.290	
EWA	513.212	1.406
EWA BY GENTRY	118.098	
FORT DERUSSY	809.243	2.217

GRANDVIEW*	474.500	1.300
HALAWA	690.454	1.892
HALEKOU	15.920	
HART STREET	7,054.8	18.967
HEEIA	98.970	
HOMELANI	9.595	
KAHALA	1,626.740	4.457
KAHALUU	63.930	
KAHALUU HSG	46.900	128
KAHANAHOU	150.700	413
KAHAWAI STREAM	105.820	

WASTEWATER PUMP STATION STATISTICS - 2005-2006

PUMP STATION	MIL GALSPUMPED	<u>AVGMGD</u>
KAILUA HEIGHTS	749.500	2.053
KAILUA ROAD	604.850	1.657
KAMEHAMEHA HWY	2,109.232	5.779
KANEOHE BAY #2	69.000	189
KANEOHE BAY #3		
KANEOHE BAY #4		
KANEOHE BAY #5		
KEMOO FARM*		
KUKANONO	20.970	
KULIOUOU		
KUNIA		
LAENANI		
LAIE		
LAKEVIEW		
LUALUALEI		
MAKAKILO*		
MAUNAWILI ESTATES		
MAUNAWILI PARK		
MILILANI #19		
MIOMIO		
MOANA PARK		
NAKULA*		
NANAKULI		
NIU VALLEY		
OHAI PLACE*		
PACIFIC PALISADES	181.406	

WASTEWATER PUMP STATION STATISTICS - 2005-2006

PUMP STATION	MIL GALSPUMPED	<u>AVGMGD</u>
PAIKO DRIVE***	0	0
PEARL CITY	3,926.114	10.756
PUBLIC BATHS	64.969	178
PUNAWAI	97.410	
UWALU*	839.500	2.300
WAIAWA	21.058	
WAIKALUA	74.600	
WAIKAPOKI		
WAIMALU	2,034.065	5.573
WAIPAHU	3,604.116	9.874
WAIPIO	177.969	488
WEST BEACH #1	68.862	189
WEST BEACH #2	69.981	192
WEST LOCH EST	63.177	173
WEST LOCH FRWY		
TOTALS	44,168.623	121.010****

^{*}No flow meters. Million Gals Pumped and Average MGD estimated.

**Not on line LAKEVIEW

***No flow meter. Flows to Niu Valley

****Flow data does not match treatment totals due to wastewater flow through multiple pump stations in route to treatment plant.

WASTEWATER TREATMENT PLANT PERFORMANCE - 2005-2006

TREATMENT PLANT	MIL GALSTREATED	<u>AVGMGD</u>
HONOULIULI	9,848.702	26.983
KAHUKU	71.682	196
KAILUA	5,771.799	15.813
PAALAA KAI	30.663	
SAND ISLAND	24,290.590	66.550
WAHIAWA	692.012	1.896
WAIANAE	1,292.230	3.540
WAIMANALO	277.810	
TOTALS	42,275.488	115.823****

^{****}Flow data does not match treatment totals due to wastewater flow through multiple pump stations in route to treatment plant.

WASTEWATER CONSTRUCTION

During fiscal year 2006, construction contracts for 23 wastewater projects were completed and closed out. Total of the final costs for these projects was \$110,221,940,43. Thirty-two (32) projects with a total contract value of \$306,327,913.20 were still under construction, or construction contracts were still open, as of June 30, 2006.

Wastewater Construction Projects Completed

Ala Moana Wastewater Pump Station Force Main Emergency Repair	\$ 2,888,298.69
Aumoae Street Sewer Replacement (SMPR No. 19)	619,136.06
Fort Weaver Road/Hapalua Street Sewer Rehabilitation	70,456.90
Fuel System Modification at Honouliuli WWTP, Waianae WWTP and Laenani WWPS	151,950.37
Halekoa Dr. & Palipaa Pl. (SMPR 48)	231,700.00
Hamakua Drive Emergency Repair	1,100,000.00
Hart Street WWPS Force Main Emergency Repair	1,360,866.72
Hart Street WWPS Force Main Replacement	20,255,500.00
Honouliuli WWTP Centralized Odor Control System	218,450.93
Honouliuli WWTP Expansion Phase I, Part A	19,285,608.97
Kahaluu Housing WWPS and Force Main	
Kainehe Street, Hamakua Drive, and Keolu Drive Reconstructed Sewer	
Kalaheo Avenue Reconstructed Sewer (Phase 1)	19,182,092.43
Kaneohe Bay Sewers, I.D. 275	3,976,446.72
Kaneohe Bay South No. 5 WWPS Underground Fuel Tank Repairs & Mod	18,884.00
Kaneohe/Kamehameha Highway Reconstructed Sewer (KK-CS-11)	1,148,800.00
Kiwila St/10th Ave Reconstructed Sewer (SMPR 11)	217,220.00
Laie Wastewater Collection System Expansion Phase I	7,703,536.05
Magazine St Sewerline Replacement (SMPR 3)	924,300.00
Niu Valley Wastewater Pump Station Force Main Emergency Repair	
Pacific Palisades Access Road Emergency Repair	
Waianae WWTP Remove Concrete Platform Chlorine Contact Tank, Phase 1	
Waianae WWTP Reroute Gravity Sewer Lines	
Total:	<u>\$110,221,940.43</u>

Wastewater Construction Project Contracts On-Going

	,
•	Ahuimanu Wastewater Pre-Treament Facility Headworks Modification\$ 658,362.00
•	Ala Moana Wastewater Pump Station Modifications
•	Beachwalk Wastewater Pump Station Emergency Construction Bypass
•	Fort St. Mall Sewer Rehabilitation (SMPR 60)
•	Fort Weaver Road Manhole and Pipe Rehabilitation
•	Fort Weaver Road Reconstructed Sewer
•	Hart Street WWPS Alternative
•	Honouliuli WWTP Solids Handling Facility, Interim Modification
•	Ka Hanahou Circle Sewer Rehabilitation
•	Kahuanani Street Sewer Replacement (SMPR No. 85)
•	Kailua WWTP - Replace Primary Effluent Line
•	Kalaheo Avenue Reconstructed Sewer (Phase 1, Emergency Work)

•	Kamehameha Highway Trunk Sewer Reconstruction, Mililani	938,298.21
•	Kaneohe WWPTF Demolition Plan - Phase I	779,247.24
•	Kapiolani Boulevard Emergency Sewer Repair	1,676,281.50
•	Kukanono WWPS Force Main Partial Replacement	180,770.00
•	Laukoa Place Sewer Sewer Rehabilitation (SMPR 77)	729,692.00
•	Miscellaneous WWTP & WWPS Projects – Kamehameha Highway WWPS: Replace Concrete Cylinder Pipe .	915,706.00
•	Nimitz Highway Sewer Reconstruction at OCCC	2,090,943.00
•	Niu Valley Wastewater Pump Station Force Main Reconstruction	9,000,000.00
•	Pearl City Force Main Emergency Repair	126,815.67
•	Public Baths WWPS Modification	1,951,047.00
•	Sand Island Basin Misc Sewer Rehabilitation	3,573,195.00
•	Sand Island Parkway Wastewater Pump Station Modifications	1,018,564.24
•	Canal colonia transfer of and property transfer of the colonia transfer of the	
•	Sand Island WWTP Modification Unit I, Phase 2A	93,966,588.08
•	Sand Island WWTP Refurbish Gravity Thickener Modifications	635,158.77
•	Sand Island WWTP UV Disinfection Facility and Effluent Pump Station	76,976,716.55
•		
•	Waiomao Stream Sewer Replacement Rehabilitation (SMPR No. 24)	328,091.00
•	Waipahu Street/Plantation Village & Sewer Reconstruction	1,621,606.00
•	Ward Avenue Sewer Tunnel Repair	<u>826,000.00</u>
	Total:	<u>\$306,327,913.20</u>



Sand Island Wastewater Treatment Plant.

Refuse Collection and Disposal: The Refuse Division plans, directs and coordinates solid waste management programs for the City and County of Honolulu. It provides refuse collection services and an integrated management system for waste reduction and disposal of solid waste, including recycling, waste-to-energy recycling (H-POWER), and landfilling. It operates and maintains refuse transfer stations, refuse convenience centers, and sanitary landfills.

As of June 30, 2006, H-POWER received in excess of 9.9 million tons of municipal solid waste since commencing

operations in 1990. For fiscal year 2006 alone, H-POWER received approximately 600,920 tons.

Total refuse-related expenditures for fiscal year 2006 were \$116,228,560 compared to the previous fiscal year total of \$110,282,023.

Recycling: The City continued its initiatives in recycling refuse, green waste, biosolids and wastewater. On average, 10.3 dry tons of biosolids from the Honouliuli Wastewater Treatment Plant were processed into compost. The Honouliuli Water Reclamation Facility distributed an average of 7.2 million gallons per day of recycled water.

REFUSE OPERATING EXPENDITURES - 2005 - 2006 Fiscal Year

EXPENSES/REVENUES

	FI			
$-\mathbf{x}$		N		

Administration		\$ 4,896,907
Investigation and Inspection		
Recycling		
Glass Recycling	\$ 446,728	
Refuse Collection		\$15,397,161
Honolulu		
Rural		.
Refuse Disposal		\$95,934,492
Maintenance and Waste Diversion		
Landfill		
Transfer	' '	
H-POWERTOTAL EXPENSES		¢116 220 560
TOTAL EXPENSES		\$110,220,300
REVENUES		.
Refuse Small Business Collection		· ·
Refuse Disposal		
H-POWER Disposal Fees		
H-POWER Electricity Sales		
Recycling Surcharge		\$ 5,767,032
OPERATIONAL DATA - JULY 1, 2005 TO JUNE 30,		
Collection		363,223 tons
D: 1		
Disposal:	Tons Delivered	
Disposal: Municipal Solid Waste (MSW)	Ions Delivered	
Municipal Solid Waste (MSW)		
	600,920	
Municipal Solid Waste (MSW) H-POWER	600,920	
Municipal Solid Waste (MSW) H-POWER Waimanalo Gulch Landfill H-POWER	600,920	
Municipal Solid Waste (MSW) H-POWER Waimanalo Gulch Landfill		
Municipal Solid Waste (MSW) H-POWER Waimanalo Gulch Landfill H-POWER Residue		
Municipal Solid Waste (MSW) H-POWER Waimanalo Gulch Landfill H-POWER Residue Unacceptable MSW Ash (wet weight)		
Municipal Solid Waste (MSW) H-POWER Waimanalo Gulch Landfill H-POWER Residue Unacceptable MSW Ash (wet weight) Transfer:		
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Municipal Solid Waste (MSW) H-POWER Waimanalo Gulch Landfill H-POWER Residue Unacceptable MSW Ash (wet weight) Transfer: Convenience Centers Kapaa Transfer Station Kawailoa Transfer Station Keehi Transfer Station Keehi Transfer Station Mixed Paper (newspaper, cardboard, color-ledger, white-ledger, color Mixed Containers (glass, aluminum, plastic) Green Waste Tires Scrap Metal H-POWER		
Municipal Solid Waste (MSW) H-POWER Waimanalo Gulch Landfill H-POWER Residue Unacceptable MSW Ash (wet weight) Transfer: Convenience Centers Kapaa Transfer Station Kawailoa Transfer Station Keehi Transfer Station Keehi Transfer Station Mixed Paper (newspaper, cardboard, color-ledger, white-ledger, of Mixed Containers (glass, aluminum, plastic) Green Waste Tires Scrap Metal		